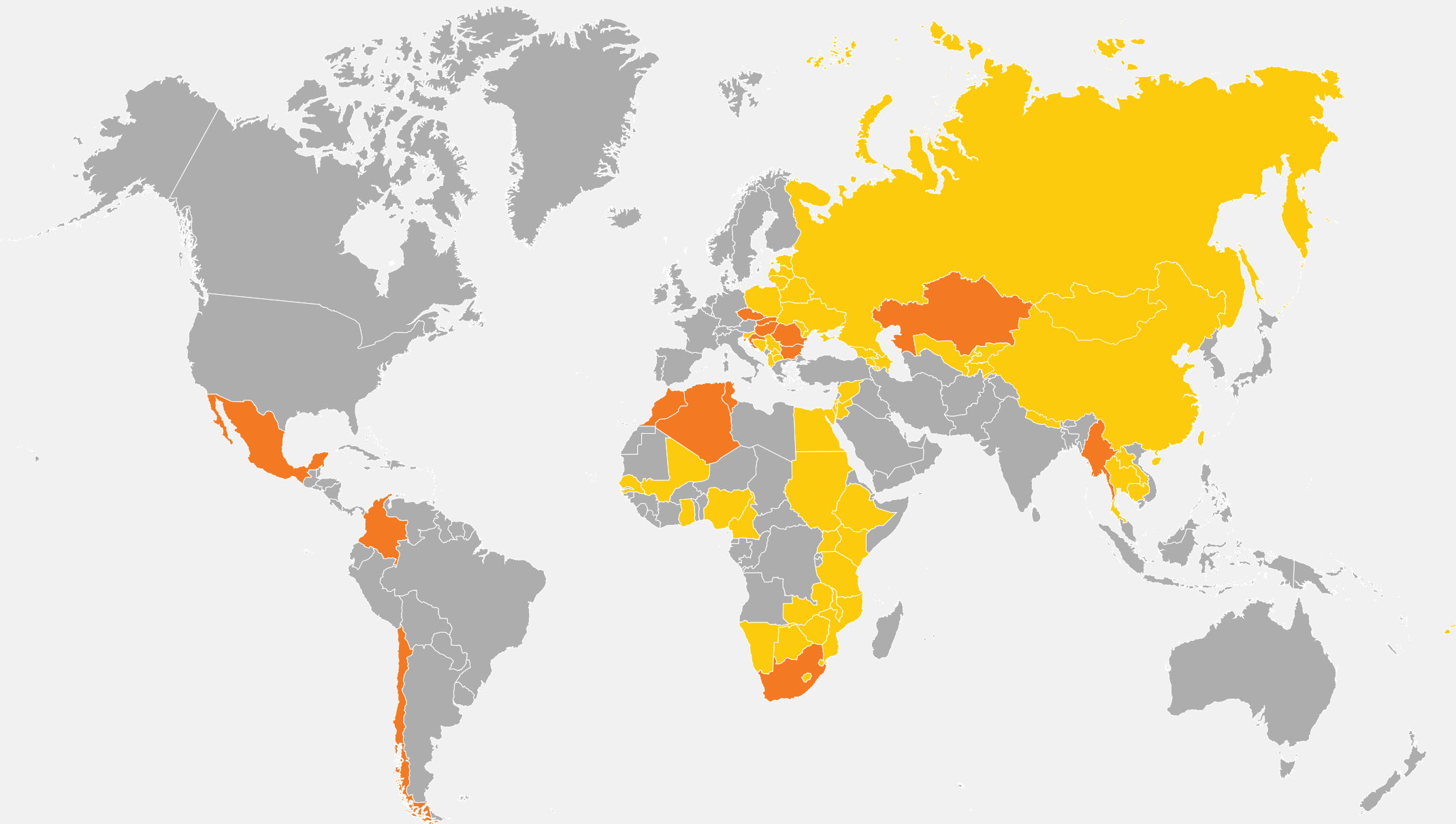# KNOWLEDGE WITHOUT BOUNDARIES

eifl 2013 ANNUAL REPORT

WHERE WE WORK

In 2013, EIFL worked in partnership with library consortia in 49 countries and ran projects in an additional 15 countries.

■ **PARTNER COUNTRIES** are countries where we have a formal agreement with the national library consortium. EIFL partner consortia work with all EIFL programmes.

■ **PROJECT COUNTRIES** are countries in which we work with libraries on specific projects.

EIFL works in collaboration with libraries in over 60 developing and transition countries.

AFRICA Algeria, Botswana, Cameroon, Ethiopia, Ghana, Kenya, Lesotho, Malawi, Mali, Morocco, Mozambique, Namibia, Nigeria, Senegal, South Africa, Sudan, Swaziland, Tanzania, Tunisia, Uganda, Zambia, Zimbabwe
ASIA Cambodia, China, Kazakhstan, Kyrgyzstan, Laos, Maldives, Mongolia, Myanmar, Nepal, Tajikistan, Thailand, Uzbekistan **EUROPE** Albania, Armenia, Azerbaijan, Belarus, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Estonia, Georgia, Hungary, Kosovo, Latvia, Lithuania, Macedonia, Moldova, Poland, Romania, Russia, Serbia, Slovakia, Slovenia, Ukraine **LATIN AMERICA** Chile, Colombia, Mexico **MIDDLE EAST** Egypt, Palestine, Syria **OCEANIA** Fiji

CONTENTS

COVER (from left): Khalid Abusin, EIFL Country Coordinator in Sudan; Naniki Maphakwane, EIFL Country Coordinator in Botswana; Diana Jeries Sayej-Naser, EIFL Country Coordinator in Palestine, and Jagadish Aryal, EIFL Country Coordinator in Nepal.

Our vision is of a world in which all people have the knowledge they need to achieve their full potential.

WHO WE ARE

EIFL (Electronic Information for Libraries) is an international not-for-profit organization that works with libraries in developing and transition countries to enable access to knowledge for education, learning, research and sustainable community development.

THE CHALLENGE

Access to knowledge is fundamental to education and research. It can break the cycle of poverty, improve employability and health, and promote sustainable development.

However, billions of people in developing and transition economy countries cannot benefit from the new opportunities knowledge provides due to factors such as the high cost of e-resources, legal barriers to accessing and using information, and poor telecommunications infrastructure.

OUR VISION

A world in which every person has the knowledge they need to achieve their full potential.

OUR MISSION

EIFL enables access to knowledge through libraries in developing and transition countries to support sustainable development.

OUR VALUES

EIFL embraces the following core values:

- Practical, sustainable, local solutions
- Collaboration and partnership
- Knowledge sharing
- Innovative approaches

WHAT WE DO

- We build capacity by organizing training events, developing tools and resources, and providing up-to-date information on issues that affect access to knowledge.
- We advocate for access to knowledge nationally and internationally.
- We encourage knowledge sharing through peer-to-peer learning, best practice case studies, our annual conference and cooperation between library consortia.
- We initiate pilot projects for innovative library services.

OUR CORE INITIATIVES

- **Access to Knowledge for Education, Learning and Research** — ensuring well-resourced libraries, modern information and communications technology (ICT) infrastructure and skilled staff to provide essential support to students and researchers.
- **Access to Knowledge for Sustainable Livelihoods** — helping to transform people's lives through innovative services in public libraries.

OUR PROGRAMMES

Licensing Programme (EIFL-Licensing)
Negotiates affordable access to commercial e-resources, promotes awareness, and encourages usage.

Copyright and Libraries Programme (EIFL-IP)
Advocates for national and international copyright law reform, and supports librarians to become advocates for a fair copyright system.

Open Access Programme (EIFL-OA)
Removes barriers to knowledge sharing by advocating for the adoption of open access (OA) policies and mandates, and by building the capacity to launch and sustain OA repositories and journals.

Public Library Innovation Programme (EIFL-PLIP)
Advances community development by enabling public libraries to implement innovative ideas that use technology to improve people's lives and livelihoods.

Free and Open Source Software Programme (EIFL-FOSS)
Improves library technology by encouraging the use of free and open source software (FOSS) in libraries and fostering a network of FOSS champions in our partner countries.

DIRECTOR'S REPORT

Our vision is of a world in which all people have the knowledge they need to achieve their full potential. However, as technology continues to provide new opportunities to access and share information, billions of people around the world are still unable to reap the benefits.

To address this critical issue, EIFL partners with libraries and library consortia, as we believe that this is the most sustainable way to improve access to knowledge.

Today we reach more than 14 million people through our network of libraries in over 60 developing and transition countries, and the outcomes of our work in 2013 demonstrate that we are making progress in pursuit of our overall vision. I am pleased to share with you some highlights.

Over the last five years we have supported the World Blind Union and Knowledge Ecology International in advocating for international copyright law reform to end the "book famine", the fact that blind and visually impaired people — 90% of whom live in the developing world — have access to less than 5% of published in-copyright works.

In June, Member States of the World Intellectual Property Organization (WIPO) adopted the Marrakesh Treaty to facilitate access to published works by blind, visually impaired and otherwise print disabled people.

To address the financial barriers that libraries face in providing access to knowledge, we continued to negotiate affordable pricing for commercial e-resources.

In 2013, we achieved estimated savings of over US$ 183 million for libraries in our partner countries. Subscriptions to negotiated-free e-resources increased by over 30%, the average discount rose to 98%, and more than 3.7 million full text articles were downloaded from EIFL-licensed e-resources.

We also remained at the forefront of the open access (OA) movement, advocating for the free online availability of research literature through our network.

Over 140 OA repositories were launched in our partner countries and 14 institutions introduced OA policies. This means that a wealth of new knowledge and research from developing and transition countries has been made available to the world.

Seven EIFL-partner library consortia — in Armenia, Azerbaijan, Ethiopia, Lesotho, Macedonia, Malawi and Slovenia — celebrated their tenth anniversaries in 2013. All have demonstrated strong membership growth, enabling more institutions, and thereby more people, to benefit from their services.

We also welcomed Fiji as a new partner country, and we look forward to working with the library community to build a consortium.

In 2013, we were recognized for our work on the global stage.

The Accelerating Science Award Programme recognized EIFL as one of seven high impact OA advocacy organizations and Iryna Kuchma, Open Access Programme Manager, received the Electronic Publishing Trust for Development's Annual Award for Individual Effort in Support of Open Access.

I was honoured to accept a prestigious World Summit on the Information Society Project Prize, in the capacity building category, on behalf of EIFL and our public library grantees in 23 countries in Africa, Asia, Europe and Latin America.

The award was in recognition of the work of our Public Library Innovation Programme (PLIP), which enables public libraries to develop innovative technology-based services that improve lives and livelihoods.

Through the programme, over 12,000 have benefited from training at public libraries — from subsistence farmers to vulnerable youth and from unemployed women to the homeless.

We would like to thank our partners and funders who continue to support our work.

We would also like to thank our talented team of staff, board members and EIFL coordinators for their enthusiasm and commitment.

We look forward to the opportunities and challenges ahead.

Rima Kuprytė, Director of EIFL

OUR APPROACH

BUILDING STRONG LIBRARY CONSORTIA

EIFL works to expand access to knowledge in a cost effective and sustainable way by supporting the establishment and development of strong national library consortia.

Library consortia are groups of libraries that share common goals, and that can speak with one voice to policymakers and funders.

Library consortia can also share resources and activities across their member libraries, thereby reaching millions of users efficiently.

Over the last 14 years, library consortia in 49 countries in Africa, Asia and Europe, representing more than 3,000 libraries, have joined the EIFL network.

CELEBRATING A DECADE OF ACHIEVEMENTS

EIFL-partner library consortia in seven countries — Armenia, Azerbaijan, Ethiopia, Lesotho, Macedonia, Malawi and Slovenia — celebrated their 10th anniversaries in 2013.

Many of the consortia received start-up grants from EIFL, and all have benefited from our consortium management training, consultancy and support services.

Looking back, consortia leaders spoke about the value of the partnership with EIFL.

Tseli Moshoeshoe-Chadzingwa, chairperson of the Lesotho Library Consortium (LELICO)

and a member of the EIFL Advisory Board, recalls how the partnership with EIFL modernized libraries:

"At the start, there was a limited understanding of what library consortia are supposed to do," said Tseli. *"No one could ever have predicted that a library in Lesotho would be providing electronic information to clients. In fact, the issue of electronic information was almost unheard of,"* she said.
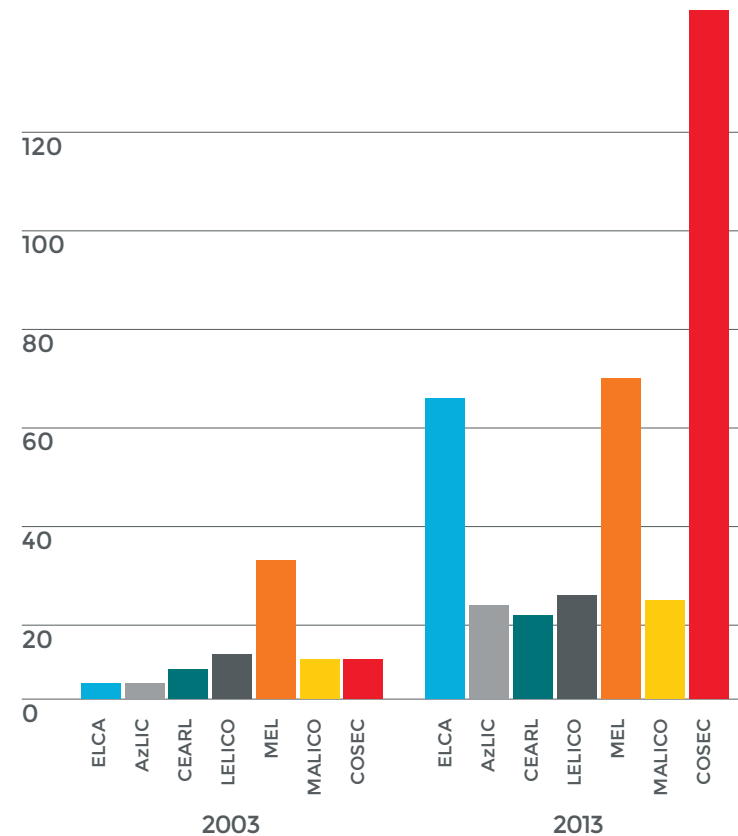
Karmen Štular Sotošek, EIFL Country Coordinator in Slovenia and first executive director of the Consortium of Slovene Electronic Collections (COSEC), also remembers how the partnership with EIFL improved access to knowledge and information: *"EIFL offered international information resources that had not yet been available in Slovenian libraries and public research institutions."*

Through effective advocacy and outreach efforts, all seven consortia have achieved tremendous growth in the number of member libraries.

Each consortium now offers access to between 20 and 80 commercial e-resources (many through EIFL-negotiated agreements), including e-journals, e-books and reference information.

As a result, access to knowledge has increased dramatically, and students and researchers now benefit from the latest information from around the world.

LIBRARY MEMBERSHIP GROWTH (2003 – 2013)

KEY
Armenia: Electronic Library Consortium of Armenia (ELCA)
Azerbaijan: Azerbaijan Library Information Consortium (AzLIC)
Ethiopia: Consortium of Ethiopian Academic and Research Libraries (CEARL)
Lesotho: Lesotho Library Consortium (LELICO)
Macedonia: Macedonian Electronic Libraries (MEL)
Malawi: Malawi Library and Information Consortium (MALICO)
Slovenia: Consortium of Slovene Electronic Collections (COSEC)

GENERAL ASSEMBLY

"The presentations were informative and the spirit of friendship that prevailed throughout the GA reinforced the understanding of issues discussed. I intend to share my new knowledge with our library consortium members back home in Nigeria." Benedict Oladele, Nigerian University Libraries Consortium (NULIB) and EIFL Country Coordinator

The 2013 EIFL General Assembly (GA), our annual knowledge sharing and networking event, took place in Istanbul, a city that lies on the ancient Silk Road, which has facilitated the intercultural exchange of goods and knowledge over many centuries.

82 participants from 47 countries met to debate the latest developments in electronic content delivery, to discover emerging issues of significance to libraries, and to share achievements from library consortia over the last year.

The new "Trends to Watch" sessions proved to be a great success. Led by expert guest speakers, they sparked a great deal of interest and discussion on leading-edge topics such as redefining research assessment, massive open online courses (MOOCs), open research data, and text and data mining.
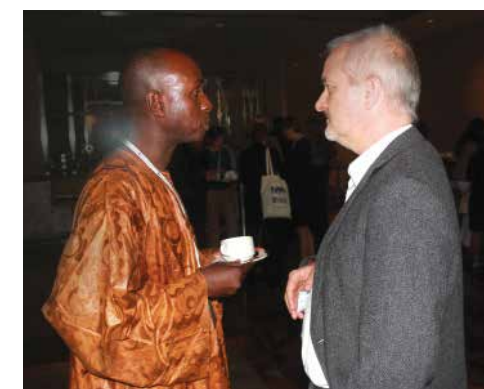
A new poster session showcased 20 projects supported by EIFL in the areas of open access and copyright and libraries. Other sessions included recent developments in the landscape for e-monographs, an informal knowledge

sharing session on library consortia achievements, an overview of resource discovery technologies, and updates in EIFL programme areas.

Participants also had plenty of opportunity to share knowledge and experiences informally through group meals and social events.

"I was so impressed by the range and the quality of EIFL's work in their partner countries," said Kevin Smith, Director of Copyright and Scholarly Communications, Duke University Libraries, who facilitated the session on MOOCs. *"It's just fascinating to talk to librarians from so many different countries, to see their different issues, but also their similarities."*

GENERAL ASSEMBLY MOMENTS: top photo: Kevin Smith from Duke University Libraries answers questions. Bottom right: Mark Patterson, of eLife Sciences (right), with Youssoupha Gueye, EIFL Country Coordinator in Senegal (left). Bottom left: Bayaraa Bat-Erdene (left), Baliid Dashdeleg (centre) and Oyunbileg Damdinsuren (right), show their Mongolia project poster.

EXPANDING ACCESS TO COMMERCIAL E-RESOURCES

SHARING KNOWLEDGE: CONNECTING LIBRARIANS AND PUBLISHERS

In the packed hallway of a hotel in Istanbul at the EIFL General Assembly (GA), senior representatives from 47 EIFL-partner library consortia talk animatedly about access to e-resources in their country with representatives from 15 EIFL-partner publishers.

When fifteen minutes are up, and at the sound of a whistle, it's time for the consortia representatives (EIFL Coordinators) to move to the next table and to begin a new conversation with a different publisher.

Enabling effective knowledge sharing between publishers and librarians is vital to expanding access to e-resources in developing and transition countries. Why?

In order to expand availability of e-resources, pricing needs to be realistic and sustainable — and this depends on the country. One "size" does not fit all.

EIFL partners with library consortia in over 45 countries at different stages of development, and it's hard for EIFL-partner publishers to be expert on the local situation in all of them.

For example, what are the key barriers to the use of e-resources in Armenia? What is the technological infrastructure like in Laos? How do library budgets in Lithuania compare to those in Zimbabwe?

Providing an opportunity for EIFL-partner publishers and EIFL Coordinators to sit down together and talk is therefore invaluable. To address this need, in 2013, the

EIFL-Licensing programme organized another fun yet intensive programme of "speed-dating" sessions during the GA.

During these sessions, EIFL Coordinators had the chance to talk to publishers about their libraries' needs and the issues they face. Coordinators also got to hear from publishers about new products and services that will benefit teaching and learning in their countries.

It was the first GA for Chaminda Chiran Jayasundara, EIFL Country Coordinator in Fiji:

"In Fiji, our libraries face multiple challenges in the effort to build information collections and provide access to students," says Chaminda. *"EIFL's speed dating was a marvelous experience as I got the chance to meet and talk with publishers for the first time, and to ask questions and resolve some issues."*

The GA is also very popular with publishers. Fifteen companies attended in 2013 and provided valuable sponsorship.

"The EIFL GA offered a perfect networking opportunity for librarians and publishers," says Ewa Klorek, Journal Area Sales Manager, Taylor & Francis Group.

"The unique format of the event provided the chance to exchange ideas, share new developments and to discuss strategy for each country individually ... There is no other event where you can meet face to face with representatives of over 40 countries."

KNOWLEDGE SHARING IN ACTION: publishers Mehmet Can Soyulmaz, EBSCO Publishing (top), Lukas Piasecki, IOP Publishing (bottom left) and Ewa Klorek, Taylor & Francis Group (bottom right) talk to EIFL Coordinators from Lithuania, Slovenia, Ghana, Kenya, Belarus and Ukraine.

LICENSING PROGRAMME

OVERVIEW

Sustainable access to high quality information is essential for education, research and socio-economic development. But the high cost of many commercial e-resources is a major barrier to knowledge in developing and transition countries.

Through the EIFL Licensing programme (EIFL-Licensing), we negotiate with vendors on behalf of partner countries in order to achieve free or highly discounted access, plus fair terms of use.

We also work closely with library consortia to promote awareness of available e-resources, and to encourage subscriptions and usage.

RESULTS

EIFL has negotiated free or highly discounted access to over 40 commercial e-resources from more than 20 publishers and aggregators.

In 2013, we achieved estimated savings of over US$ 183 million for libraries in our network, and the average discount increased to 98%.

The number of subscriptions to negotiated-free e-resources increased by over 30%, and there were more than 3.7 million full text downloads.

"Due to the financial crisis, last year our libraries couldn't subscribe to new databases and we had to cancel subscriptions.

"Thanks to the EIFL-Licensing programme, our libraries got access to nine databases free of charge or at highly discounted rates. This has really helped us a lot and has helped our researchers to do important research referring to these databases."
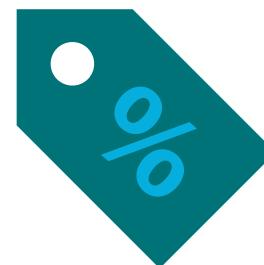
Diana Jeries Sayej-Naser, Palestinian Library and Information Consortium (PALICO) and EIFL Country Coordinator

EIFL-LICENSING: 2013 IN FIGURES

>3.7 million full text downloads

US$ 183 million estimated savings

98% average discount negotiated

PROMOTING A
FAIR COPYRIGHT SYSTEM

THE START OF AN ERA:
THE MARRAKESH TREATY

Blind and visually impaired people, 90% of whom live in the developing world, have access to less than 5% of published in-copyright works.

To help solve this issue, EIFL supported the World Blind Union (WBU) and Knowledge Ecology International (KEI) through five years of negotiations with Member States of the World Intellectual Property Organization (WIPO). The aim was an international treaty to facilitate access to published works by people who are blind, visually impaired and otherwise reading disabled.

EIFL was, therefore, proud to participate in the Diplomatic Conference to conclude the new treaty in Marrakesh, Morocco in June 2013.

The adoption of the Marrakesh Treaty sets in place an international legal framework to enable the creation of accessible format copies (such as electronic text, audio, Braille), and the sharing of accessible materials across national borders.

Teresa Hackett, EIFL-IP Programme Manager, delivered a statement on behalf of EIFL and described how EIFL-partner libraries are struggling to provide content for their print disabled users because of legal barriers.

She told how blind children at Ulaanbaatar Public Library in Mongolia cannot get modern textbooks for their DAISY readers, how the Lithuanian Library for the Blind is unable to provide literature in Polish and Russian for national minorities, and spoke about the chronic shortage of accessible books at Lesotho's National University Library.

"This is not the end of a process, but the start of an era — an era of hope that the blight of the book famine may finally be coming to an end," concluded Teresa in EIFL's closing statement.

Looking forward, EIFL will continue to advocate for libraries in partner countries to ensure that the treaty is implemented into national law, and that its benefits are passed on quickly to blind, visually impaired and print disabled library users.

HISTORIC OCCASION: top photo: WIPO delegates adopt Marrakesh Treaty for the visually impaired. © WIPO 2013. Credit: Avant Scène / Hicham Rachidi. Bottom right: Vera Franz (left), Open Society Foundations, Dan Pescod (middle), World Blind Union, and Luis Villarroel, delegate of Ecuador (right) celebrate the good news. Bottom left: Teresa Hackett (left) with Maryanne Diamond (right), President, World Blind Union in Marrakesh, Morocco.

COPYRIGHT AND LIBRARIES PROGRAMME

OVERVIEW

Restrictive copyright laws create legal barriers to the access and use of resources for education, research and personal development.

Through the Copyright and Libraries programme (EIFL-IP), we advocate for a fair copyright system that supports libraries in developing and transition countries in maximizing access to knowledge in the digital environment.

We build the capacity of librarians in our partner consortia on copyright issues and advocacy. We produce unique resources on topical issues, which are translated into many languages. We also play a leadership role in promoting national and international copyright law reform.

RESULTS

In 2013, EIFL supported eight national campaigns for improved copyright laws for libraries in Armenia, Estonia, Latvia, Mongolia, Poland, Senegal, Uganda and Uzbekistan. All campaigns demonstrated impressive achievements and laid the groundwork to change laws that are out of step with the digital environment.

Librarians made new connections with policy makers, and are now in a much stronger position to advocate for copyright laws that support wider access to knowledge. Over 1,100 librarians were trained in library copyright issues.

In addition to these campaigns, more than 13,600 librarians benefited from training and information sessions organized by EIFL-partner consortia on copyright-related topics.

Our highly regarded online open curriculum, Copyright for Librarians, is now also available in Serbian and Spanish, in addition to Arabic, Chinese, French, Polish, Romanian/Moldovan and Russian. We also produced three new guides on library copyright issues.

"We learned that to achieve a modern copyright system that supports libraries in maximizing access to knowledge, librarians must be smarter in explaining the ideas that underlie copyright, and more active in training each other on how to negotiate fair licence agreements."

Marat Rakhmatullaev, Tashkent University of Information Technologies and EIFL Country Coordinator in Uzbekistan

EIFL-IP: 2013 IN FIGURES

>14,700 people trained across the EIFL network

>54,000 downloads and page views of EIFL-IP resources

3 guides developed on library copyright issues

REMOVING BARRIERS TO KNOWLEDGE SHARING

ADVOCATING GLOBALLY FOR OPEN ACCESS

"A lot of research has been undertaken over the years in Uganda, and breakthroughs made. However, results have not been disseminated and, as a result, have not added value to the lives of Ugandans," said Dr. J. C. Muyingo, Minister of State-Higher Education in Uganda.

Dr. Muyingo was speaking at the very first national open access conference, which EIFL co-hosted with the Consortium of Uganda University Libraries (CUUL) in May 2013.

He called upon the National Council for Higher Education and Makerere University to put in place a system to ensure that all publicly-funded research becomes freely and openly available.

Barriers to accessing research and sharing knowledge are not only an issue in Uganda.

Every year, libraries around the world advocate for change by taking part in Open Access (OA) Week, a global event that calls for open access as the new norm in scholarship and research.

In 2013, over 30 EIFL-partner countries hosted advocacy and awareness-raising events during OA Week. EIFL's Open Access programme encouraged libraries across the network to participate and provided assistance in their preparations.

WHAT DOES OPEN ACCESS MEAN TO YOU?

LITHUANIA

"Open access gives us the possibility to access worldwide scientific information and be better informed about research results in the field. As a researcher, I receive background and ideas for continuation of my research. As a librarian, I can provide more information resources to our university community."

Gintarė Tautkevičienė, Kaunas University of Technology and EIFL-OA Coordinator in Lithuania

NEPAL

"For me, open access means no restriction in getting and sharing knowledge. Any scholarly creations, research output and literary works such as articles, books should be easily available to its seekers. Resources should be available online and free of charge."

Jagadish Aryal, Social Science Baha Library, EIFL Country and OA Coordinator in Nepal

SERBIA

"For me, open access means to read and to learn without barriers. To witness how technology is changing and causing other standardized procedures to change. A way to survive constantly decreasing library budgets."

Biljana Kosanović, National Library of Serbia and EIFL Country Coordinator

OPEN ACCESS PROGRAMME

OVERVIEW

Open access (OA) is the immediate, online, free and unrestricted availability of peer-reviewed research literature.

The EIFL Open Access programme (EIFL-OA) advocates nationally and internationally for the adoption of OA policies and mandates.

We help to launch OA repositories and OA journals, and to share research data and open educational resources.

Building capacity is another key focus. We educate researchers, students, research managers, librarians, publishers and policy-makers about the changing scholarly communication landscape.

RESULTS

In 2013, over 5,450 people in 13 countries improved their knowledge about open access through our advocacy campaign grants. Through webinars, we reached more than 100 people in over 20 countries.

In addition, more than 49,670 people attended other training events organized by EIFL-partner consortia.

"EIFL's support has been invaluable in drafting an OA policy at the University of Nairobi. This policy helped us to populate our OA digital repository with 62,034 documents and it has opened up a wealth of knowledge from our researchers to the world."

Rosemary Otando, University of Nairobi Library, EIFL Country and OA Coordinator in Kenya

EIFL-OA: 2013 IN FIGURES

55,220 people trained across the EIFL network

142 repositories established

14 institutions adopted OA policies

IN 2013, EIFL REACHED

MORE THAN

14,000,000*

PEOPLE

OVER 2,100*
UNIVERSITIES, COLLEGES AND RESEARCH INSTITUTIONS

OVER 1,000*
PUBLIC LIBRARIES

HIGHER EDUCATION: students study at Vilnius University Library in Lithuania. The library provides academics and students with a comprehensive range of scholarly e-resources, many of which are available through agreements negotiated by the EIFL Licensing programme.

Numbers aggregated from the 2013 consortium survey completed by 36 EIFL-partner countries.

ADVANCING COMMUNITY DEVELOPMENT

"Being able to use the tablets at the library was a real privilege. We learnt how to Google, to do research, practise math online and solve puzzles." Albert, Class 8, Anajali School, Kibera, Kenya

IMPROVING EDUCATION FOR CHILDREN IN KENYA

From the moment it opened its doors to the community, Kibera Public Library has made helping children a priority.

Kibera is eastern Africa's biggest slum, where thousands of families live in cramped and unhealthy conditions. Children in the slum face many challenges. Most schools do not have electricity. School dropout rates are high. On the streets, children are vulnerable. But in the library, they feel secure.

In 2012/13, and with support from the EIFL Public Library Innovation Programme, Kibera Public Library's ICT for Education Project has focused on improving children's school results.

48 teachers and 120 primary and secondary school children have been trained to use tablet computers pre-loaded with educational content, which is linked to the school curriculum.

The tablets connect to the internet and the content, designed by the Kenyan educational agency, eLimu, uses quizzes, songs, puzzles, animations and video to make learning collaborative and fun.

Enthusiasm for the project continues to remain high in Kibera and, after just one year, teachers reported that students' exam results have improved.

Kibera Public Library's ICT for Education Project for children has successfully demonstrated the effectiveness of internet-connected tablet computers in supporting classroom teaching.

DIGITAL LEARNING: schoolchildren use tablet computers pre-loaded with educational content at Kibera Public Library in Kenya.

PUBLIC LIBRARY INNOVATION PROGRAMME

OVERVIEW

When communities have access to information, there is greater potential for socio-economic development. Public libraries in developing and transition countries are uniquely placed to offer vital information services. Yet, in most cases, they lack the resources and technology to offer these services.

Through the EIFL Public Library Innovation Programme (EIFL-PLIP), we enable public libraries to develop new services that use digital technology. We do this by giving small grants and by building librarians' capacity to innovate.

In addition to providing direct support to encourage the creation of new services, we present Innovation Awards to recognize and reward successful public library services that use technology to contribute to community development.

RESULTS

In 2013 we concluded 11 EIFL-PLIP projects in Ghana, Kenya, Tanzania and Uganda.

Results from our evaluations show that innovative public library services have helped farmers to eradicate plant pests and diseases, and to increase their yields; mothers to give birth safely; health workers to send information to their patients; and school children to improve in important subjects such as mathematics and science.

With EIFL-PLIP support, 117 library leaders and public librarians in Ghana, Kenya and Uganda received advocacy and communication skills training. They are now putting these vital skills to good use in raising awareness about how public libraries can advance community development, and in advocating for government support to improve library services.

In recognition of innovative public library services using ICT to change lives, EIFL-PLIP identified Innovation Award winners in three categories in 2013:

- Public libraries contributing to open government — three winners
- Public libraries empowering women and girls — two winners
- Creative use of ICT in public libraries — six winners

"The successful performance of the EIFL-PLIP supported project at Kibera Public Library has inspired us to seek additional funding to replicate it in other branches of the Kenya National Library Service.

"Many more children now come to the library wanting to use the tablets to access digital educational materials and games. This project has really captivated the interest of children to use their free time constructively in the library."

Richard Atuti, Director, Kenya National Library Service

EIFL-PLIP: 2013 IN FIGURES

15 public libraries in cities, towns and villages in Africa delivering new and innovative services

1,800 people trained to use computers and the internet

$450,000 the amount of new funding in US dollars attracted by public libraries

FREE AND OPEN SOURCE SOFTWARE PROGRAMME

"If it weren't for the Free and Open Source Software Programme, our libraries (with small and poorly funded budgets) would still be behind in library technologies and performance."
Judith Nannozi, Consortium of Uganda University Libraries (CUUL) and EIFL Country Coordinator

OVERVIEW

Licence fees for commercial software applications are a significant barrier to the development of modern ICT infrastructure in libraries in many countries.

There are now free and open source software (FOSS) tools to support almost all library functions. However, libraries are often not aware of what is available, and staff may lack the skills required for successful installation and maintenance.

Through the EIFL-FOSS programme, we build awareness and understanding about developments of FOSS applications.

RESULTS

In 2013, we encouraged further deployments of FOSS in libraries by publishing four case studies that demonstrated how libraries can improve services to their users by using FOSS applications.

We ran seven webinars, which were attended by over 150 people from 39 countries. Recordings of the sessions have been viewed over 300 times. Key software developers facilitated several webinars that included Q&A sessions, which gave participants the opportunity to ask questions which ranged from installation to further plans for development.

In addition, more than 700 librarians and information technology (IT) staff benefited from training and information sessions on free and open source software applications for libraries that were organized by EIFL-partner consortia.

EIFL-FOSS: 2013 IN FIGURES

7 webinars

>300 views of webinar recordings

>850 people trained across the EIFL network

AWARDS

"I am very happy and honoured to accept the WSIS Project Prize as it is important recognition of public libraries as partners in development." Rima Kuprytė, Director of EIFL

WSIS PROJECT PRIZE

EIFL was awarded a prestigious WSIS Project Prize from the World Summit on the Information Society (WSIS) for "excellence in implementation of its outcomes to achieve an inclusive and development-oriented information society."

The award, in the capacity building category, was in recognition of the work of our Public Library Innovation Programme (PLIP), which enables public libraries to develop innovative technology-based services that improve lives and livelihoods.

EPT AWARD ELECTRONIC PUBLISHING TRUST

Iryna Kuchma, EIFL Open Access Programme Manager, received the Electronic Publishing Trust for Development's Annual Award for Individual Effort in Support of Open Access.

ASAP – ACCELERATING SCIENCE AWARD PROGRAM

The Accelerating Science Award Program (ASAP) panel of industry experts recognized EIFL as one of seven high impact open access advocacy organizations.

GREAT HONOUR: Rima Kuprytė (left), Director of EIFL, is presented with the WSIS Project Prize by Dr Hamadoun Touré (right), Secretary-General of the International Telecommunication Union (ITU) at the opening ceremony of the WSIS Forum 2013 on May 13, 2013.

EVENTS

In 2013, EIFL organized, supported or participated in 78 events, workshops and conferences around issues that affect access to knowledge.

JANUARY

- Webinar: Libraries and Librarians — Adjusting to Changing Expectations (Online)
- Consortium building and licensing workshop (Prishtina, Kosovo)
- 29th Seminar of Higher Education Library Cooperative (Lampang, Thailand)

FEBRUARY

- OpenAIRE interoperability workshop (Braga, Portugal)
- Beyond Access partner meeting (Washington DC, USA)
- "Public Libraries Empower Innovations in the Community" conference (Skopje and Radoviš, Macedonia)
- Webinar: Strategic Planning (Online)
- Investigative visit to Myanmar (Yangon and Mandalay, Myanmar)
- "Stakeholders Sensitization Dialogue on Public Libraries: Current and Future Perceptions in Zimbabwe" conference (Harare, Zimbabwe)

MARCH

- EIFL visit of PLIP grantees in Uganda (Kampala, Kitengesa, Masaka, Mubende and Zigoti, Uganda)
- German Library Association Conference (Leipzig, Germany)
- OA in Kenya, Tanzania and Uganda project kick-off meeting (Dar es Salaam, Tanzania)
- Webinar: NewGenLib ILS for Windows and Linux (Online)
- Bosnia and Herzegovina consortium meeting (Sarajevo, Bosnia and Herzegovina)

APRIL

- UKSG 36th Annual Conference and Exhibition (Bournemouth, United Kingdom)
- "Open Access for Sharing Research Output in Tanzania and Beyond" workshop (Bagamoyo, Tanzania)
- IFLA CLM mid-term meeting (The Hague, Netherlands)
- London Book Fair (London, United Kingdom)
- Webinar: Libraries and Reproduction Rights Organizations — an introduction (Online)

EIFL ACTIVITIES: top photo: participants from EIFL's Copyright for Librarians regional seminar in Dakar, Senegal. Bottom right: EIFL-OA Manager Iryna Kuchma (middle) with organizers and speakers at OA Week in Estonia. Bottom left: EIFL-PLIP Manager Ramune Petuchovaite (left) presents Chin Kaji Shrestha (middle) from READ Centre in Nepal with the EIFL Innovation Award at the IFLA Congress in Singapore.

- Bill & Melinda Gates Foundation Global Libraries Peer Learning (Cape Town, South Africa)
- Webinar: OpenAIRE for EC project officers (Online)

MAY

- COAR Annual Meeting (Istanbul, Turkey)
- Albanian consortium meeting (Tirana, Albania)
- WSIS Forum and "Public Access to the Internet and the Role of Libraries as an Agent of Development" workshop (Geneva, Switzerland)
- Webinar: J-ISIS (Online)
- PLOS International Advisory Committee meeting (Cambridge, United Kingdom)
- "Open Access, Knowledge Sharing and Sustainable Scholarly Communication in Uganda" conference (Kampala, Uganda)
- eLearning Africa conference (Windhoek, Namibia)
- International Conference on Children and Youth Literature (Buenos Aires, Argentina and Santiago, Chile)

JUNE

- Next Library 2013 conference (Aarhus, Denmark)
- DSpace User Group Meeting (Geneva, Switzerland)
- CERN workshop on Innovations in Scholarly Communication (OAI8) (Geneva, Switzerland)
- WIPO Diplomatic Conference for Persons with Print Disabilities (Marrakesh, Morocco)

JULY

- Africa Library Summit 2013 (Pretoria, South Africa)

AUGUST

- 79th IFLA World Library and Information Congress (Singapore)
- OA advocacy workshops at Bugema University (Kampala, Uganda)
- DSpace installation workshop (Mukono, Uganda)
- OA workshop for health scientists (Kampala, Uganda)

SEPTEMBER

- Webinar: The Beijing Treaty and libraries (Online)
- "The 2013 Marrakesh Treaty: Providing Access to Copyrighted Works for the Blind and Print Disabled" public forum (Washington DC, USA)
- "Library Innovations in a Changing World" conference (Taraz City, Kazakhstan)
- Beyond Access Latin America Conference (Medellín, Colombia)
- "Horizons for Social Sciences and Humanities (SSH)" conference (Vilnius, Lithuania)
- Webinar: Q&A with Koha developer Chris Cormack (Online)
- EIFL visit of PLIP grantees in Ghana (Accra, Ghana)
- Webinar: Introduction to the EIFL Model Licences (Online)
- Meeting with Digital Public Library of America (DPLA) (The Hague, Netherlands)
- 10th International Public Lending Right (PLR) Conference (Dublin, Ireland)

OCTOBER

- NEICON international conference (Budva, Montenegro)
- OHCHR seminar on the right to benefit from scientific progress (Geneva, Switzerland)
- Namibia Library Symposium (Windhoek, Namibia)
- ICOLC Europe meeting (Vilnius, Lithuania)
- Open Access Week (Global)
- Open Access Week in Armenia (Yerevan and Ashtarak, Armenia)
- Open Access Week in Estonia (Tartu, Estonia)
- "Copyright for Librarians" regional seminar for west Africa (Dakar, Senegal)
- "Iberbibliotecas" meeting (Santiago, Chile)
- Webinar: EIFL Model Licences — recent updates and opportunities for adaptation (Online)
- Webinar: Q&A on DSpace (Online)
- Open Access and Research Conference 2013 (Brisbane, Australia)

NOVEMBER

- EIFL visit of PLIP grantees in Kenya (Nairobi, Kisumu, Rariera and Busia, Kenya)
- OpenAIRE Workshop: Legal and Sustainability Issues (Vilnius, Lithuania)
- Webinar: Q&A on Shibboleth (Online)
- ICT 2013 — Create, Connect, Grow conference (Vilnius, Lithuania)
- EIFL General Assembly (Istanbul, Turkey)
- EIFL visit of PLIP grantees in Uganda (Kampala, Uganda)
- Berlin 11 Satellite Conference for Students & Early Stage Researchers (Berlin, Germany)

- Berlin Open Access Conference (Berlin, Germany)
- Webinar: Introduction to Open Journal System (OJS) (Online)
- INFORMATIO — 2013 International Conference (Kiev, Ukraine)
- Webinar: Q&A on Open Journal System (OJS) (Online)

DECEMBER

- eLibrary Myanmar Working Group meeting (Yangon and Mandalay, Myanmar)
- Webinar: European Orphan Works Directive (Online)
- Beyond Access Africa conference (Cape Town, South Africa)
- ICTD 2013 Conference (Cape Town, South Africa)
- "Modernising Copyright" public forum (Dublin, Ireland)
- "E-infrastructures for Research and Education" conference (Vilnius, Lithuania)
- 26th session of the WIPO Standing Committee on Copyright and Related Rights (SCCR/26) (Geneva, Switzerland)

KEY

- Training workshops and events organised and/or supported by EIFL
- Presentations given by EIFL staff or partners
- Conferences and events attended by EIFL staff

OUR TEAM

STAFF

Sandra Adomavičiūtė, Coordinator for Africa Initiatives, EIFL-PLIP Programme (until March 2013)

Simon Ball, Manager, EIFL-FOSS Programme

Monika Elbert, EIFL Senior Policy Advisor

Jean Fairbairn, Communications Coordinator, EIFL-PLIP Programme

Emanuella Giavarra, Legal Advisor for EIFL-Licensing and EIFL-IP Programmes

Teresa Hackett, Manager, EIFL-IP Programme

Andrius Kriščiūnas, Finance Manager

Iryna Kuchma, Manager, EIFL-OA Programme

Rima Kuprytė, Director

Ugnė Lipeikaitė, Impact Assessment Coordinator, EIFL-PLIP Programme

Susanna Lob, Manager, EIFL-Licensing Programme

Rebecca Neilson, Programme Assistant

Ramunė Petuchovaitė, Manager, EIFL-PLIP Programme

Martina Rozman Salobir, Coordinator, EIFL-PLIP Programme (until September 2013)

Simona Siad, Communications Manager (from July 2013)

Egle Staškūnaitė Staselienė, Coordinator, EIFL-PLIP Programme (from September 2013)

MANAGEMENT BOARD

Emanuella Giavarra, Chambers of Mark Watson-Gandy, UK (until April 2013)

Arnold Hirshon, Kelvin Smith Library, Case Western Reserve University, USA

Hans Jansen, National Library of the Netherlands (Chair)

Winston Tabb, The Sheridan Libraries, The John Hopkins University, USA (from April 2013)

Dr. Marjan Vernooy-Gerritsen, Stichting SURF, Netherlands

ADVISORY BOARD

Miodrag Dadasovic, National and University library 'Sv. Kliment Ohridski', Macedonia

Katherine Matsika, National University of Science and Technology, Zimbabwe

Matseliso (Tseli) Moshoeshoe-Chadzingwa, National University of Lesotho

Gintarė Tautkevičienė, Kaunas University of Technology, Lithuania (Chair)

Tigran Zargaryan, National Library of Armenia

NETWORK

We would like to thank all 215 EIFL Country Coordinators, Licensing Coordinators, OA Coordinators, FOSS Coordinators and Copyright Librarians for their enthusiasm and hard work in 2013.

EIFL TEAM: EIFL staff enjoy the fresh air after a planning meeting (clockwise from left) Jean Fairbairn, Simona Siad, Andrius Kriščiūnas, Teresa Hackett, Susanna Lob, Rima Kuprytė, Ramunė Petuchovaitė and Iryna Kuchma.

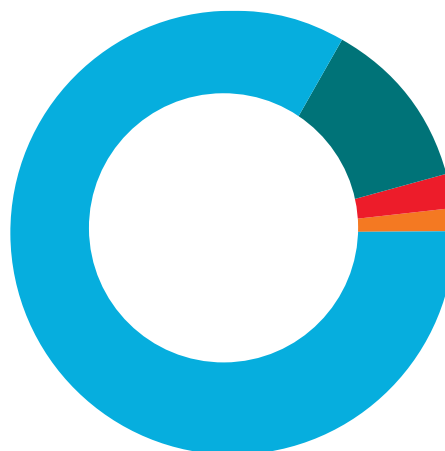**GLOBAL NETWORK:** participants at the 2013 EIFL General Assembly gather in Istanbul, Turkey.

FINANCIAL REPORT

EIFL INCOME AND EXPENDITURE 2013

INCOME	€	%
Programme income	1,813,378	83.5
OSI core activities funding	272,059	12.5
Participation fees	51,816	2.5
Sponsorship, interest and other income	33,393	1.5
Total	**2,170,646**	

EXPENDITURE	€	%
Programme delivery	889,544	74.3
Personnel & contracted expenses	198,442	16.6
Operating expenses	108,810	9.1
Total	**1,196,796**	

COMMITTED EXPENDITURE FOR 2014–15 PROGRAMME DELIVERY	**973,250**	

OUR FUNDERS

We would like to thank the following organizations and individuals for their generous support of our work in 2013.

ORGANISATIONS
- Alfred P. Sloan Foundation
- Bill & Melinda Gates Foundation
- European Commission 7th Framework Programme
- European Commission Tempus Programme
- Koha Foundation
- Open Society Foundations
- Spider, The Swedish Program for ICT in Developing Regions
- Tides Foundation
- UNESCO
- World University Service (WUS) Austria

INDIVIDUALS
In 2013, we conducted our first crowd-sourced fundraising campaign on Global Giving. Our "Hands on Computer Classes for 450 Ghana Children" campaign raised over $8,000 for Volta Regional Library, which takes solar-charged laptops to schools to give children practical experience of computers. The new funding enabled the library to buy seven more laptop computers and additional solar panels for the mobile library van.
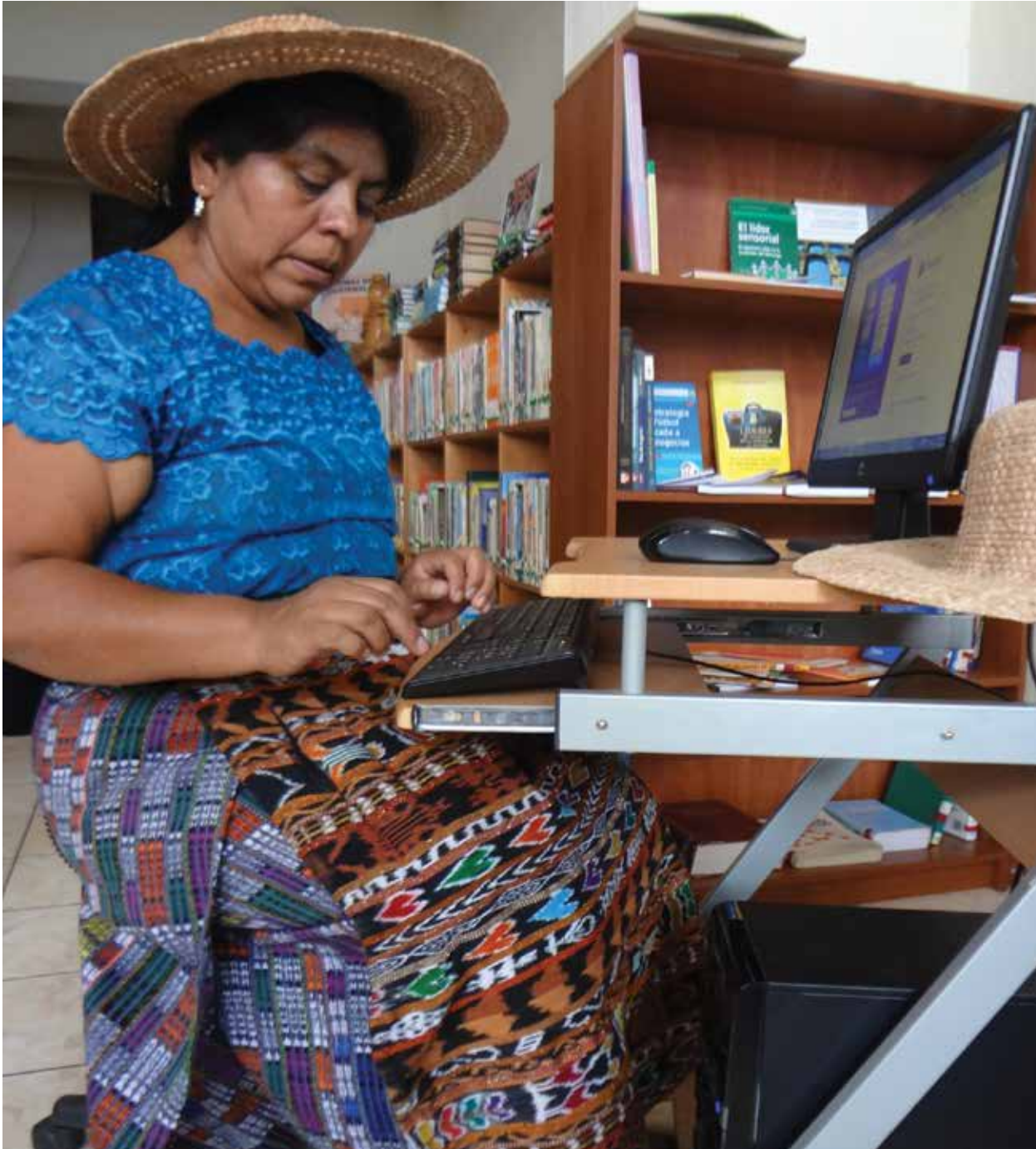
OUR PARTNERS

EIFL has built relationships with a wide range of organizations to make knowledge more accessible. In 2013, we worked with the following partners.

- African Digital Library Support Network
- Association of European Research Libraries (LIBER)
- Association of Progressive Communication (APC)
- Association of Research Libraries (ARL) and SPARC
- Berkman Center for Internet and Society at Harvard Law School
- Beyond Access
- Bioline International
- BioMed Central
- Case Western Reserve University Library
- Confederation of Open Access Repositories (COAR)
- Consumers International (CI)
- Copyright for Creativity
- Corporación Innovarte
- Directory of Open Access Journals (DOAJ)
- DSpace Community Advisory Team (DCAT), DuraSpace
- Electronic Publishing Trust for Development (EPT)
- Enabling Open Scholarship (EOS)

- European Network for Copyright in support of Education and Science (ENCES)
- Food and Agriculture Organization of the United Nations (FAO)
- Harvard Open Access Project (HOAP)
- HIFA2015: Healthcare information For All by 2015
- International Coalition of Library Consortia (ICOLC)
- International Federation of Library Associations and Institutions (IFLA)
- International Network for the Availability of Scientific Publications (INASP)
- International Research & Exchanges Board (IREX)
- Knowledge Ecology International
- Library Copyright Alliance (LCA)
- Mortenson Center for International Library Programs
- Networked Digital Library of Theses and Dissertations (NDLTD)
- Open Access Scholarly Publishers Association (OASPA)
- The World Bank, Office of the Publisher

- Open Library of Humanities
- Program on Information Justice and Intellectual Property (PIJIP)
- Public Knowledge Project (PKP)
- Public Library of Science (PLOS)
- Research4Life
- Right to Research Coalition
- SPARC Europe
- Third World Network (TWN)
- Ubiquity Press
- UbuntuNet Alliance
- UNESCO
- Université Libre de Bruxelles, Belgique (ULB)
- World Blind Union (WBU)
- World Intellectual Property Organization (WIPO)

KEY

- EIFL is a founding member/signatory
- EIFL is a member
- EIFL staff are board or committee members
- Official relations (including MoU)
- Working Relationship

STAY CONNECTED

FACEBOOK: WWW.FACEBOOK.COM/EIFL.NET

TWITTER: WWW.TWITTER.COM/EIFLNET

YOUTUBE: WWW.YOUTUBE.COM/EIFLNET

FLICKR: WWW.FLICKR.COM/EIFL

GOOGLE+: PLUS.GOOGLE.COM/+EIFLNET/

SLIDESHARE: WWW.SLIDESHARE.NET/EIFL

LINKEDIN: WWW.LINKEDIN.COM/COMPANY/EIFL.NET

WEAVER: Rosalinda Tay, a skilled weaver with the Lema Artisans' Association, uses the computer at the Rija'tzuul Na'ooj Library in Guatemala.

The public library was the recipient of an EIFL-PLIP Innovation Award for their Business Centre for Women Artisans project which combines business training with information and communication technology (ICT) skills to help talented women artists and weavers earn a living wage.

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